HIAL Airport Survey

1. Where is your place of residence? (tick one only)

Shetland

Orkney

Outer Hebrides

Elsewhere in Scotland

Outside Scotland

2. Which of the following airports do you use most often (tick one only)

Sumburgh Airport 1

Kirkwall Airport 2

Stornoway Airport 3

3. When you are travelling to that airport which form of transport do you use most often? (tick one only)

Scheduled bus service 1

Private vehicle-dropped off by someone else 2

Private vehicle-parked at the Airport 3

Company vehicle-dropped off by someone else 4

Company vehicle-parked at the Airport 5

Rental car 6

Taxi/minicab 7

Other-write in\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 8

4. How often do you do the following at the airport?

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  | Weekly or more often | 2 to 3 times a month | Several times a year | About once or twice a year | Less often | Never |
| Park in the airport car park (tick one box only) |  |  |  |  |  |  |
| Drop off or collect people at the airport (tick one box only) |  |  |  |  |  |  |

5. The proposals for car parking charges are as follows:

* The charges are to be introduced early summer 2018.
* The charge will be £3 per 24-hour period. It will therefore be the same for short-term and long-term parking.
* There will be a free hour pick up/drop off period, which is intended to assist those who do not have alternative transport to get to the airport.
* Blue badge holders will be charged for their cars at the same rate as other drivers. Designated parking bays for blue badge holders will be provided as close to the terminal as possible.
* Passengers who have to travel to attend medical and hospital appointments will be able to park for free.

What, if any, issues might you face if the car parking charges are introduced? (tick all that apply)

It will be more costly / expensive 1

It will take more time / need to leave more time for parking 2

I will need to bring proof of medical appointment 3

If the flight I’m meeting is delayed it will cost more 4

Other-write in \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ 5

Not expecting any issues 6

6. How would you describe these possible difficulties-on a scale of 1 to 5 where 1=minor to 5= very significant (tick one only)

1- Minor difficulties 1

2 2

3 3

4 4

5 – Very significant difficulties 5

Unsure 6

7. What do you think could be done to address these issues? (write in below)

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

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8. What improvements would you like to see at this airport that could be funded by the parking charges? (up to two-write in below)

1 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

2 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

9. Which of these age groups do you come into?

16-19

20-24

25-34

35-44

45-54

55-59

60-64

65-74

75-84

Over 85

10. What is your gender

Male

Female