

QUESTION & ANSWER SHEET
(For the Residents of Vidlin)

ROAD CLOSURE / REPAIRS – October 10th to 25th

This leaflet has been put together to help you to understand more about the proposed road closures next week. Next week, the road from just after the Laxo terminal to Vidlin will be **closed for a total of 7 hours** each day, to allow for repairs to the single-track road.

1. **When will the road be closed?**

From 9am to 1pm and from 1.30pm to 4.00pm Monday 10th to 25th October.
The road will be open at the weekend days of 15th, 16th, 22nd and 23rd

2. **Why is this road closure necessary?**

The Roads Service needs to make essential repairs to the single track road.

3. **What happens if I have a doctors' appointment and the surgery in Brae is only open from 9am to 4.30pm for appointments?**

Please call 522543 if you are unable to get to your appointment and need to reschedule. The 'flu' clinic is running on 18th and 25th October from 2-5pm.

4. **What happens if an emergency occurs during the road closure?**

The Roads Service will allow ambulances, fire engines, police and the coastguard emergency access. To enable this, the works will stop and the vehicles will be allowed through.

5. **What happens if I have a medical emergency and I need to get to Brae urgently?**

Please speak to the Foreman on site and they will arrange for your safe passage through the works.

6. **What happens with the noon bus from Vidlin**

The 11:15 Viking Bus Station to Vidlin run will terminate at the Laxo Ferry Terminal. The 12:05 Vidlin to Viking Bus Station run will depart from the Laxo Ferry Terminal. For the avoidance of doubt these runs will not terminate at or depart from Vidlin.

7. **What happens to people from Whalsay if the ferries are diverted to Vidlin terminal due to bad weather?**

The road works will stop until the ferry service resumes at Laxo.
[People who live in Whalsay will not be affected by the closure]

8. **What happens if I have a hospital appointment in the middle of the morning or afternoon in Lerwick?**

You will need to leave Vidlin before 9am, or at 1pm and wait in Lerwick for your appointment, and then return between 1pm and 1.30pm, or after 4.00pm
Or reschedule your appointment until after 25th October.

9. **What happens about the Post?**

It will be up to the Post Office to re-schedule as needed / make arrangements for collection of mail if needed.

10. **Why haven't I had a letter about this from the Council?**
The Roads Service follows its normal procedure of advertisements in The Shetland Times, Shetland News, on SIBC, BBC Radio Shetland and the Council's website.
11. **What do I do about deliveries including central heating oil / gas / coal deliveries?**
Make sure the companies are aware of the closure when you make your order. The delivery company should be able to re-schedule delivery arrangements to fit around the closure times.
12. **I am very concerned about care services for the elderly / infirm / home-based poorly people during this period. Will this affect it?**
If you are concerned that this will affect care services for a neighbour or loved one, contact the carer(s) or call Community Support on 01585 744309.
13. **Where can I provide feedback to the Council on this closure?**
By e-mailing the Roads Services on roads@shetland.co.uk
Or by phoning 01595 744866
The Roads Service welcomes feedback.

You may also like to copy the Community Council on eganson@btinternet.com